lindsays

OUR SERVICES

Product Liability Claims



Our specialist product liability lawyers can help if you have been injured from a defective product

Our team are experienced in dealing with faulty product claims ranging from products that have been purchased in shops or online, to defective implants used for medical purposes, such as breast or hip implants.

What is a faulty product?

A 'product' can include goods, electricity and the component parts of any product. Under the Consumer Protection Act 1987, all products must be of satisfactory quality – they must not be faulty or damaged; they should be fit for purpose and as described.

All products - whether physical or digital - must meet these specific standards. If a product doesn't work properly or, for example, doesn't match the description or example shown online, you can claim if the defect causes death damage or injury.

Generally, a product will not be considered defective if a safer version is later put on the market.

What happens if I am injured by an unsafe product?

If you have been injured or fallen ill due to a faulty product, you will need to show that the product was unsafe, and that this was linked to the injury or illness you sustained. You won't need to establish that the manufacturer was negligent, only that their product contributed to your injury.

To make a claim for compensation, the injury must have occurred within the last three years, so it's important you get in touch with a specialist lawyer as soon as you think you may have a claim.

You should keep a hold of the product and the original purchase receipt, and taking photographs can also be helpful.



Product Liability Claims

In assessing a products safety, the court will take into account all of the circumstances, including:

- all aspects of the marketing of the product
- the use of any trademarks
- instructions and warnings
- what might reasonably be expected to be done with the product at the time it was supplied.

What can I claim for?

Our specialist solicitors can assist you obtain compensation for injury, as well as helping with rehabilitation and aftercare, recovering the cost of care, and pursuing any loss of earnings. We can also recover the cost of any damage to your property caused by the unsafe product.

If you think you have a claim, get in touch with our personal injury lawyers.

Personal Injury Claims

We provide clear, quality and trusted advice from the start of a claim to the award outcome and beyond to aftercare.

Our Personal Injury team deal with a wide variety of claims including road traffic accidents, slips and trips and injuries at work. With offices in Edinburgh, Glasgow and Dundee our teams work with clients across Scotland.

We are experienced and committed personal injury specialists who strive to build relationships based on trust and mutual understanding.

About Us

Lindsays is an award winning law firm that combines a high quality service with legal expertise to deliver the best possible outcomes and results for individuals, families and businesses.

We work with a wide range of organisations, from high-growth start-ups, to family businesses and blue-chips. Whatever the sector and scale of the business, we provide tailored, specialist advice, coupled with a commitment to getting results.

We also work with individuals and families, helping them plan more effectively for the future and advising on specific issues as they arise.

